For intermediary use only

Streamlining the application process

Getting things done quickly can make all the difference when it comes to securing new business. That's why we're now processing your mortgage applications in a smarter way that gives you what you need, when you need it.

Quicker decisions

As soon as we've assessed your application, we'll send you a non-binding decision in principle. We'll then contact you to go through our decision and tell you exactly what information we need, there and then.

Each document you send us will be assessed when we have it and we'll get in touch if we need to discuss any of the information further.

Smarter processing

It is our goal to contact you at each stage of the process, so you know where you stand with the application's status.

We aim to issue an offer to your customer within 10 working days of receiving a fully packaged application or we'll give them £100*.

SIX STEPS FROM APPLICATION TO OFFER

Application submitted:
Submit the application and send us the relevant supporting documentation

Assessment:
We'll let you know if we need any more information to assess the case and we'll get started with the valuation

Additional documents submitted:
You send us additional documents we've asked for

Documentation assessment:
We assess and verify the valuation and all the documents once we've received everything

Final decision:
One of our underwriters decides whether we can approve the application

Offer issued:
We will issue any mortgage offer to the relevant person

Ready to get started?

Talk to your dedicated BDM** or visit clydesdalebankintermediaries.co.uk

*Terms and conditions apply, refer to T&Cs document
**Business hours apply, Monday to Friday, 9am-5:30pm (excluding Bank Holidays)

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CMBSERVCOMM VM30821V5 (02/24)