## Instruction to your Bank or Building Society to pay by Direct Debit





Please fill in the form using a ball point pen and send it to:		
The team at Clydesdale Bank	Service User Number	7 0 6 0 7 6
Sunderland SR43 4JE	For Clydesdale Bank Official Use Only This is not part of the instruction to your Bank or Building Society	
Name(s) of Account Holder(s)	Mortgage Account Number	
	Sort Code	
Bank/Building Society Account Number		
Branch Sort Code	Preferred monthly payment date (1st - 28th)	
Name and full postal address of your Bank or Building Society	If no date is stated your payment will be tak	en on the 1st monthly
To: The Manager	Ва	ank/Building Society
Address		
	Post Code	
Reference		
Instruction to your Bank or Building Society		
Please pay Clydesdale Bank PLC Direct Debits from the account detailed in this instruction subject to the safeguards assured by the		
Direct Debit Guarantee. I understand that this Instruction may remain with Clydesdale Bank PLC and, if so, details will be passed electronically to my Bank/Building Society.		
Signature(s)		
Date		
Banks and Building Societies may not accept Direct Debit Instructions from some types of account.		

This Guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Clydesdale Bank PLC will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Clydesdale Bank PLC to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Clydesdale Bank PLC or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Clydesdale Bank PLC asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.